

Terms of Sale

1. Definitions

- **Seller:** Renaissance GSB (referred to as "Renaissance").
- **Buyer:** The individual, entity, or company purchasing goods from Renaissance.
- Goods: The bronze windows, doors, and related products specified in the quote.

2. Quote and Acceptance

- The prices, quantities, and specifications outlined in the attached quote are based on current costs and availability. All quotes are valid for 30 days from the date of issuance.
- The customer accepts these Terms of Sale upon placing an order with Renaissance GSB or otherwise confirming the acceptance of the quote.

3. Payment Terms

- A deposit of 50% is required to initiate the development of shop drawings. The remaining 50% balance is due prior to the shipment of the order.
- Payments can be made via wire transfer, credit card, or check payable to Renaissance GSB.
- In the event of late payment, Renaissance reserves the right to charge interest at a rate of 15% per annum on any outstanding balance.

4. Manufacturing Timeline

- Renaissance will commence manufacturing upon the Buyer's approval of the shop drawings and receipt of the required deposit.
- The estimated lead time for production will be finalized after the Buyer signs the shop drawings.
- Delays caused by circumstances beyond Renaissance's control (e.g., supply chain disruptions, strikes, weather) will be communicated promptly to the Buyer.

5. Delivery and Shipping

- Delivery will be made via Renaissance's delivery service, and the Buyer assumes responsibility for the Goods upon acceptance at the delivery site.
- Shipping costs and crating are included in the quote. All applicable taxes are the Buyer's responsibility.
- Renaissance will notify the Buyer of the delivery schedule once manufacturing is complete.



6. Warranty and Quality Assurance

- Renaissance guarantees that the bronze windows and doors conform to the specifications in the quote.
- The bronze materials are naturally antimicrobial and resistant to mold. Renaissance's warranty is published on its website and outlines coverage for materials and craftsmanship.
- The warranty does not cover damages caused by improper installation, misuse, neglect, or natural wear and tear.

7. Installation

- Installation services are not included in the sale unless explicitly stated in the quote.
- The Buyer is responsible for ensuring proper installation according to Renaissance's guidelines. Failure to do so may void the warranty.

8. Custom Orders

- Any changes to the original specifications (including dimensions, finishes, or design) requested by the Buyer after the quote has been accepted may incur additional charges and affect delivery timelines.
- Custom bronze windows and doors are non-returnable and non-refundable.

9. Returns and Cancellations

- Cancellations made after the commencement of production will result in a forfeiture of the deposit and any other amounts paid.
- Since each order is custom-made, returns are not accepted unless there is a defect in materials or workmanship.

10. Limitation of Liability

 Renaissance's liability shall be limited to the cost of the goods purchased. Renaissance is not liable for any indirect, incidental, or consequential damages arising from the sale or use of the goods.

11. Dispute Resolution

- Any disputes arising from this agreement will be resolved through binding arbitration in Bexar County, Texas.
- This agreement shall be governed by the laws of the state of Texas.

12. Entire Agreement

• These Terms of Sale, together with the attached quote, constitute the entire agreement between Renaissance and the Buyer. Any amendments must be made in writing and agreed upon by both parties.